

Barnet Homes
On Behalf of London Borough of Barnet
SERVICE CHARGE BREAKDOWN 2020/21



Account No:

From: 01 April 2020 - 31 March 2021

Property:

The breakdown of charges below shows a list of the specific repairs and services that were provided to your estate or block by Barnet Homes during the period shown above. These repairs and services were in addition to any routine services that were provided to your estate or block e.g. regular cleans of communal areas completed by caretakers. It shows the total costs for the repair or service and the specific costs which you have been charged

Estate Cost Breakdown**			
Description of service charges	Total cost of repair or service	Your Apportionment (%) of total cost*	What you were charged for this repair or service
E.g. Clear bulk refuse	£88.12	1.61%	£1.42
Estate Costs Subtotal	£88.12		£1.42

Block Cost Breakdown***			
Description of service charges	Total cost of repair or service	Your Apportionment (%) of total cost*	What you were charged for this repair or service
E.g. Asbestos survey	£238.46	25%	£59.62
Block Costs Subtotal	£238.46		£59.62

Grand Total of Estates and Block Costs

£326.58

Grand Total of what you were charged for Estates and Block Costs

£61.04

The Income Collection Officer dealing with your account is:

Customer Contact email address: Talk2us@BarnetHomes.org

Customer Contact phone number: 0208 080 6587

***Your apportionment** – this is based on your lease percentages (%) for block and estate repairs.

****Estate Costs Breakdown** – the fee we collect to maintain the grounds and includes services such as gardening, litter picking and general grounds maintenance.

*****Block Costs Breakdown** – the fee we collect to maintain your block and includes services such as window cleaning, communal cleaning and general repairs and maintenance.

If you would like us to look into charges that may be incorrect, please contact us by email at Talk2us@barnethomes.org or by phone on 0208 080 6587. Our Customer Contact team will then assign your enquiry to the relevant team to assist.